

Trusted care
in the comfort of your own home




Registered Providers of Care

Maintain the quality of life and independence you deserve

With over 30 years' experience, we are a trusted community care provider that delivers a range of support services in the comfort of your own home.

Servicing the Dorset, Devon and South Somerset areas we work hard to understand your detailed needs and our comprehensive assessment system allows us to deliver the personalised care and quality of life you deserve.

Our flexible services aim to help you live as independently as possible with the peace of mind that professional care is there when you need it.





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Choosing the care right for you

Realising that a family member or loved one needs long-term care or help in the home can be a worrying time.



“ ”

The service that you have provided has been nothing short of excellent from the moment your coordinator first visited us. The carers that you provided have been lovely and tender in their dealing with my mother and I cannot thank you enough, particularly those that lived in with my mother and almost became part of the family.

Daughter of client

Watching someone close to you cope with a worsening condition such as dementia or even restricted mobility can have a devastating effect on the family.

For most of us, moving loved ones into a care home is not the answer. And indeed, post-Covid there has been an upsurge in those preferring to stay in their much-loved home.

At Angel Carers we know that receiving care in the familiarity of your own home has far reaching benefits in improving overall health and well-being. The settlement and peace of mind it delivers is especially important for the elderly or for someone living with a complex condition.

We offer a full range of services to suit all needs, from daily home care visits to live-in care, from respite care to sleep-in nights, from prevention of hospital admission to hospital discharge care – to give you the professional help you need, when you need it.

Committed to compassionate care

Care is not just what we do – it's who we are.

We deliver exceptional care with a personal touch – from thoughtful attention to detail, friendly smiles, and cheery visits, to bespoke care packages tailored to the unique needs of each individual.

At Angel Carers, we provide exceptional 24-hour Live-in care and Domiciliary care, ensuring comfort and security in your own home. Our comprehensive care services include bespoke 24-hour care, personalised home help for the elderly, and flexible hourly care starting from just 30 minutes per visit. Additionally, we offer day and night sitting services and Respite care, tailored to meet your specific needs with the highest level of compassion and professionalism.

Our Live-in care service is available throughout the South of England, extending up to a 200-mile radius from our head office in Bridport, located in the heart of Dorset. We also provide hourly visits in Bridport, Lyme Regis, Charmouth, Beaminster including Crewkerne, Martock, Ilminster, Yeovil and surrounding villages.

Types of care



Domiciliary care



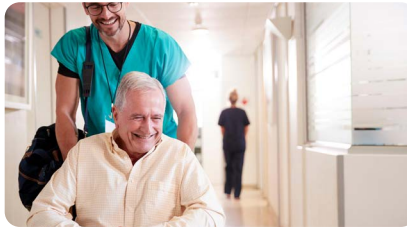
Live-in care



Respite care



Prevention of hospital admission



Hospital discharge care



Waking / Sleep-in nights

Domiciliary care

Angel Carers hourly visiting care is the perfect choice if you would like help with key activities during the day or night.

Our Domiciliary care service starts from just 30 minutes per care visit and can be extended to as many hours as you require, day or night. We design our services to fit around your needs.

All of our care staff are highly trained, and all pass DBS checks. Our office team are friendly and are here to help and our management team are always available for extra support.

Expect the best

Asking for any kind of assistance in the privacy of your own home is a big decision. As a community-based service customer care is our first priority.

After a detailed home care assessment, we deliver a home care plan that is individually tailored to your needs and our carers are individually matched to your specific requirements.

Our care is delivered with compassion, reliability and dignity.



Our Home Care services

We provide all types of domiciliary care from just 30 minutes to as many hours, day or night, as you need.

Our services include:

- Day-to-day help around the house
- Companionship and support
- Help to get up and go to bed
- General housekeeping
- Preparing and cooking meals
- Errands, shopping, prescription



Angel Carers have consistently provided good care for my sister and take into account her personality and disabilities in providing the right carer for her. They are reliable and treat her with respect and understanding. The management team are always on hand to deal with problems.

Sister of client

Live-in care – giving you independence

Live-in care is for those who prefer to live independently in the comfort of their own home.

Whilst care homes suit the needs of many, the fixed regimen doesn't suit all. Live-in care offers the flexibility of simple things – eating what you want, going to bed when you want, watching the TV you like, staying with your beloved pet...

Angel Carers offers you bespoke one-to-one support assistance in your own home on your terms. We provide care that allows you to maintain your individuality and your independence.

The mental well-being this creates for the elderly is priceless, where familiarity and continuity are particularly important – especially for dementia patients.



Personalised one-to-one care

Whilst financially on a par with Care Homes, the personalised care you receive with Live-In care is incomparable.

At Angel Carers we offer 24-hour live-in care in the security of the family home. Our trained staff are on hand to help carry out all tasks throughout the day, living within the home for round-the-clock confidence and peace of mind for the family.

Our in-depth assessment and care plans ensure that our care is exactly tailored to your needs – always with a smile.

Our Live-in services

We provide 24-hour live-in care services including:

- Driving / Shopping
- Cleaning / Home keeping
- Meal preparation
- Medications administration
- Companionship and support
- Help getting into and out of bed
- And more...

All our carers need is a clean room with a TV and the facilities to ensure 3 meals per day.



My parents have received care, company and friendship from a wonderful live-in carer for more than 2 years now. She has been a godsend to the whole family... Sadly, my Mum passed away recently but the carer, through her meticulous care and attention, enabled Mum to remain at home in her own surroundings, which was a comfort to us all. The carer continues to look after Dad, encouraging him to be positive about life, whilst being very sensitive to his feelings of grief and loss. They often laugh together!

Sister of client

Respite care

Respite care is ideal when your regular carer needs a break, or you need support on a short-term basis such as after a hospital stay.

At Angel Carers our live-in respite care gives short-term relief for care givers, or family members, to go on holiday or handle an emergency... with the reassurance that loved ones are cared for in the stability of their own home.

Rest and recharge

We understand that many families take great joy in providing care to their loved ones so that they can remain at home, but the physical and emotional consequences for the family can be overwhelming. Our shorter-term care service allows carers to rest and recharge.

One of our experienced live-in carers will take over the day-to-day routines. Available from just a few days to as many as you need, our respite support is available throughout the Southwest.

Our respite care services

Whether you need short-term carer relief or you're looking for help with a worsening condition, or trialling full-time live-in care, our care is tailored to each person's individual needs.

Our services include:

- Personal care
- Medications administration
- Meal preparation
- Housework
- Companionship and support
- Maintaining the daily routine
- And more...

“ ”

All my carers have been wonderful, willing and kind to me. Though I've been unwell a deal since getting out of hospital, my new carers are outstanding, compassionate and calm. Being very independent, this is very important to me.

Client



Prevention of hospital admission

At Angel Carers we design admission prevention schemes around all conditions for our clients.



“ ”

As the daughter of your client, I have absolute trust in the care, support and compassion you provide my mother and at times you have gone over and above when it was required. You provide care that treats her with dignity and respect. A very dedicated and professional care provider. Thank you.

Client

Our detailed care plans enable close monitoring of a client's health. This is coupled with close liaison with local community services to enable us to respond quickly should the client need the help of their Occupational Therapist, GP, Physiotherapist, District Nurse or Community Psychiatric Nurse.

Quick response times reduce risk

The primary aim of this service is to reduce the need for hospitalisation. Our one-to-one care enables us to notice detailed changes in our client's health.

We continuously risk-assess our clients and have various screening tools to help reduce the risk of dehydration, falls, and pressure sores to name a few...

Our expertise and experience, and quick response times often mean the difference between hospital admission or timely care at home.

Our prevention services

Hospital stays often cause extra stress and worry, as well as the increased risk of infection whilst in hospital – especially for the elderly. At Angel Carers we strive to keep our clients in the comfort of their own home by providing:

- Detailed care plans
- Understanding of individual care risks such as pressure sores, swollen ankles, confusion...
- Maintaining contact with all community services such as the local GP and District Nurse...
- Ensuring swift response to changing needs
- Maintaining close links with family
- And more...

Hospital discharge care

The hospital discharge process can be a critical time for patients and their family.

After illness patients may be suffering from temporary or permanent impairment and may need assistance not previously required (including physical adaptations to their home and support services) in order to resume living at home.

At Angel Carers we understand that hospital discharge can be a point of crisis and needs to be handled with the full involvement of patients and professional carers.

We are here to offer our advice and help for a speedy discharge and ongoing care.

Speeding discharge and avoiding overstays

In April 2024 NHS statistics showed that in the Southwest 1 in 5 beds was occupied by patients fit to be discharged. And these delayed discharges are largely of older people and due to lack of care availability in the community.

If you don't want your loved one to be caught in this trap, with the health risks an extended stay could have, Angel Carers can help. We provide certified care in the comfort of your own home so patients can be discharged swiftly – with an approved discharge plan and care package.

Getting back on your feet

At Angel Carers we can provide the assistance your loved one needs to get back on their feet.

Our services include:

- Discharge plan assistance
- Liaison with District Nurse, GP, Physiotherapist, etc
- Help getting in and out of bed
- Prescriptions, shopping, cooking...
- Companionship and support
- And more...

We provide certified care in the comfort of your own home so patients can be discharged swiftly – with an approved discharge plan and care package.



Waking / Sleep-in nights

Caring for an elderly relative can be tiring and sometimes overwhelming.



Our Waking / Sleep-in nights service

Our overnight services are tailored to the needs of our clients.

We can offer:

- Waking services for client monitoring and medicines administration
- Sleep-in services for family peace of mind for wakeful clients, restless sleep and falls avoidance...
- Companionship and support
- Help getting in and out of bed
- And more...

There are times when you may need a short break just to rest and recharge or while you recover from an accident, illness or hospital stay.

At Angel Carers we provide night care to give you or your family a well-deserved break, with the peace of mind that your loved one is in safe hands and care is available as needed.

Professional care to rely on

With our waking nights service, one of our qualified care workers will come to your home for the night and remain awake and help provide whatever assistance or monitoring is needed.

With our sleep-in night service, one of our care workers will sleep in your home during the night hours and provide you with peace of mind that a professional carer is on hand should anything happen.

At Angel Carers we provide night care to give you or your family a well-deserved break, with the peace of mind that your loved one is in safe hands and care is available as needed.

First class care of conditions

Receiving care in the familiarity of your own home has far reaching benefits in improving overall health and well-being.

This is especially true of a person living with a complex condition.

At Angel Carers our professional carers receive industry-leading training before being placed with a client. We pride ourselves on delivering first-class care for a wide range of medical conditions to enable our clients to live at home with dignity and the right level of support.

Dementia Care



With dementia care our best practice techniques provide reassurance, minimise anxiety and calm behaviours. We enable clients to live at home and reduce the need for anti-psychotic drugs often used in care homes.

Our individually tailored care programmes focus on what is important for the person living with dementia and are delivered with compassion and encouragement by our experienced carers.

Parkinson's Care +++



Our live-in care service is highly personalised for those living with Parkinson's or indeed any neural, brain or muscular degenerative disease – such as Huntington's or Multiple Sclerosis.

We understand that clients want to maintain their independence despite the fluctuating nature of the illness. Our staff are fully trained to respond to the changing medications management and care needs, vital if clients are to remain at home. We provide flexible support with mobility issues, as well as emotional and social encouragement for those wanting to preserve their quality of life.

Stroke Care



We all know that home is the best place to recuperate, relearn skills and adapt to any physical limitations after a stroke. At Angel Carers we provide the right care to help speed the healing process whether that be from a stroke or heart attack.

Our carers understand the potential mobility limitations and can provide everything from help with walking to personal care and support for social activities. We can help with medicines and pain management and provide short-term respite care until you get back on your feet, or more long-term care should you need it.

Cancer Care



We help people to live with cancer no matter where they are in their journey. Our carers support both the physical and psychological effects and offer the care to cope with the debilitating aftereffects of treatment and enable clients to live a fulfilled, meaningful life at home.

Our person-centred care plans are focused against your specific needs – whether that be personal care, exercise routines or plans that avoid hospital stays and help build well-being. Our friendly, cheerful carers will brighten any day and provide short-term recovery or unrivalled terminal care.

Palliative & End-of-Life Care



Our professional carers are experienced in facilitating discussions about needs, preferences and wishes for those receiving palliative care. Our team are trained to support those nearing the end-of-life and will effectively monitor symptoms, manage pain and provide daily personal care as needed.

All our staff provide friendly, cheerful support and will help stimulate enjoyment in life and deliver peace of mind that choices will be met.

Mobility & Frailty



As we get older mobility issues can severely impact the way we wish to live our life. Physical problems or the aftereffects of elective surgery can result in restricted mobility and frailty.

Our live-in care service is highly personalised to the needs of the individual. Our home assessment helps with expert advice on equipment for you to live safely at home. And our range of services from personal care, medicines management and social activities support aims to give you a better quality of life.



Our carers understand the potential mobility limitations and can provide everything from help with walking to personal care and support for social activities.

Welcome to a new standard of care

Established in 2006 Angel Carers (UK) Ltd is a community-based care service that offers a range of support options in the comfort of your own home.

We are registered with the CQC (Care Quality Commission) and offer our services across Dorset, Devon and South Somerset. In addition, we are contracted with the regulated government-funded Help and Care Service.

We aim to exceed the regulatory requirements and standards set by the CQC. However, be aware that many smaller independent providers are not registered care providers and can only provide limited unregulated care, which could put your family member at risk.

We use the Fair Access to Care Criteria set by the DOH (Department of Health) in order to deliver a fair and equitable service to our clients.

Care at the core of all we do

With over 30 years' experience we believe we offer a new standard of care across our community.

Our detailed assessment enables us to understand the personalised care our clients need, and our first-class care plans help make a difference to the lives we touch every day.

Our flexible services enable our clients to live as independently as possible with the peace of mind that professional care is there when they need it.

Workers and clients – part of one big family

We pride ourselves on having quality staff with a genuine commitment to a high standard of care and a huge empathy with our clients. They work tirelessly to give clients the best quality of life they can.

We constantly invest in our team and their training includes a 'Skills for Care' induction programme and Diploma registration, moving and handling training, medications administration – even specialist care for various medical conditions as their care journey advances.

We promote all aspects of 'careers in care' and we are proud to say that we have active 'dignity champions'.



After a disappointing experience with another care company that failed to attend on time with minimal interaction with my wife, it was a wonder to have Angel Carers attend with respect, good humour and capable staff. The attention to detail and personal rapport with the her is a delight. Truly amazing.

Husband of client



Funding your care

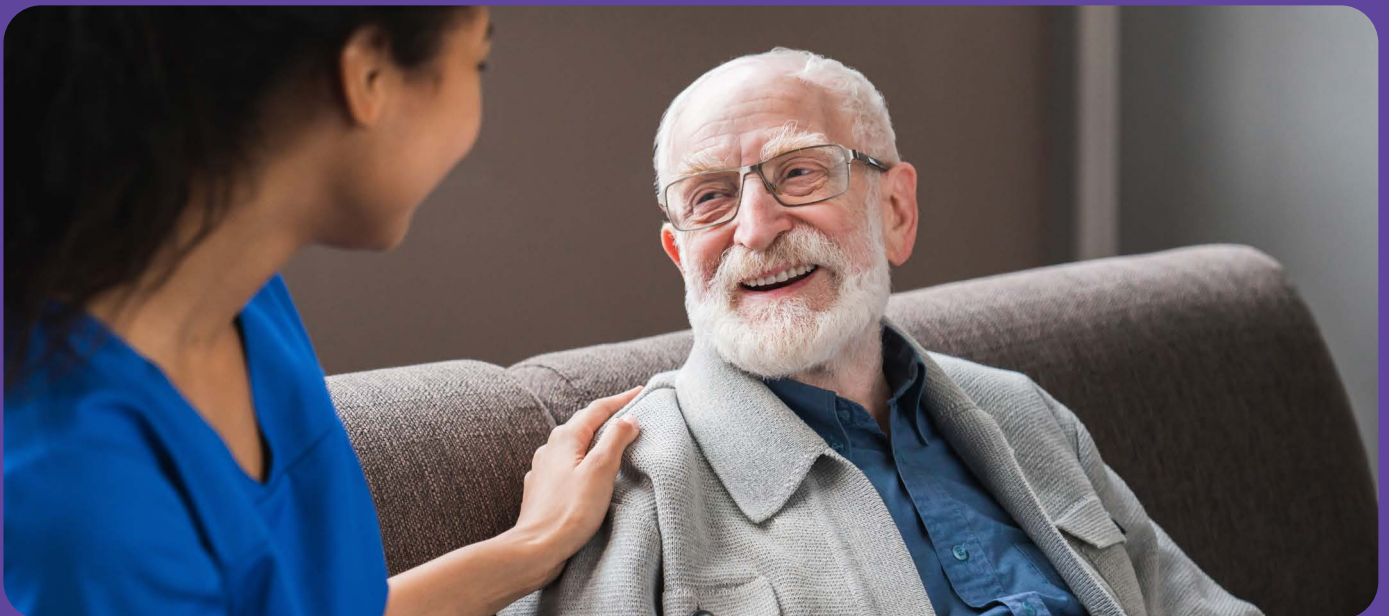
Angel Carers are aware of the many issues that arise when considering funding care for loved ones.

Angel Carers are aware of the many issues that arise when considering funding care for loved ones. Families may fund their care themselves, although many people are eligible to receive some support from their local authority.

It is vital that independent financial advice is sought, and we believe the earlier the better so as to ensure a fully informed decision can be made.

At Angel Carers we can help point you in the right direction. On our website are some current published guidelines that will help start the process including an informative video and detailed guide from Homecare.co.uk. This provides information about the average costs of home care and how much financial help you can expect from your local authority. There is also information on a whole host of benefits you may be eligible for. Take a look.

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Contact us today

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